

#### Apollo Motorhome Holidays Ltd Co.No.AK-122 8890

2/20 Verissimo Drive, Westney Industry Park, Mangere, Auckland, New Zealand Telephone: +64 9 275 2451 Facsimile: +64 9 257 3159

Free Phones: New Zealand: 0800 113 131 International: +800 3260 5466 Internet: www.apollocamper.co.nz Email: info@apollocamper.co.nz Rental Service Licence: 0212788 Branches: Auckland | Christchurch

# **New Zealand**

Relocation Addendum
Effective 01 April 2011 / Terms & Conditions
Version 1

## **Summary of Rental Conditions**

This document contains a brief summary of our special conditions for relocation bookings. The full details of our rental contract do apply. Where the relocation conditions vary from the rental contract, the relocation conditions apply. Rates quoted are in New Zealand dollars.

#### **Rental Duration & free mileage**

NZ: Subject to availability, we are offering the following days applicable per route. The free kilometres per route included are also shown. Extra kms driven are charged at \$0.28/km on return.

AKL	5
1150	CHC

## **Vehicle Return**

Relocation bookings are to be returned by 3pm on the last day of rental. Late returns will be charged at single daily standard rate applicable for the vehicle type taken if returned by 4:30pm. Double the daily standard rental rate applies if returned after 4:30pm or no-show.

#### **Transfer**

For relocation bookings, the vehicles must be collected and returned to our branches (not airports). Transfers to and from the Apollo branch are not included in the rental price. It is the client's responsibility to get to and from the branch.

#### **Inclusions**

There is no oneway fee, and no L.P. gas refill service fee, for relocation bookings. The gas bottle(s) is supplied full and can be returned empty to Apollo at the completion of the rental.

## **Driver's Minimum Age**

The minimum age to drive the vehicles for all relocation bookings, incl. Hippie relocations, is 21 years.

## **Additional Driver Fees**

Additional Driver Fees are charged at a rate of \$3 per day per additional driver.

## Kitchen and Personal Kits (campervan and Motorhome relocations only)

For relocations sleeping bags are only supplied on request at a charge of \$5 each per rental. Alternatively, for \$10 per rental per person we will supply a linen pack (pillow cases, sheets, towels, sleeping bags).

## **Welcome Pack**

For relocations, the Apollo Welcome pack is available for purchase at \$5.

#### **Travel Restrictions**

For relocations, all vehicle types (incl. 4wd vehicles) can only be driven on sealed/bitumen roads or well maintained access roads less than 500 metres long to recognized campgrounds. While you are on a relocation rental, if you are found to be driving on unsealed roads and/or driving in restricted areas, you will be fined \$1500 by Apollo, even if no damage has occurred to the vehicle.

## **Change of Vehicle**

For relocations, in the event of unforeseen circumstances beyond our control rendering the booked vehicle tvpe unavailable, we reserve the right to substitute a different vehicle type, or cancel the relocation booking and refund the renters deposit. This shall not constitute a breach of contract. Only if the substituted vehicle type offered is unsuitable due to less seatbelts on offer, is the renter entitled to cancel and have their deposit refunded.

#### **Cancellation Fees**

If cancelled within 12 hours of booking - No Fee

If cancelled more than 12 hours after booking or no show for pick-up: \$250 fee Note: amending an existing relocation booking to a different relocation on the current list is considered a cancellation of the existing booking and thus cancellation fees do apply.

There is no refund for late pick up or early return of vehicle.

#### **Extra Days**

Up to 3 extra days can be booked at a flat fee of \$75 per extra day, and are subject to availability. Any additional extra days can be booked at our flex rates subject to availability. Please check with our reservations team for latest availability and flex rates. Each extra day booked includes an extra 300 free kms. The relocation conditions continue to apply for extra days.

## **Free Offers**

Should the chosen relocation involve a "free fuel offer" or "travel allowance", please ensure this is noted on your contract at pick-up. We will refund the fuel (receipts required), travel allowance (no receipts required) offered on return of the vehicle against receipts, up to the amount noted on the contract, onto your credit card. The receipts must clearly state the amount and item purchased, credit card receipts are not sufficient. "Free fuel" and "travel allowance" are only refundable when the vehicle is returned to the correct location on time, has not been involved in an accident, is full of fuel and all other terms of the Rental Contract have been complied with.

## Free ferry offers

Should the chosen relocation involve a "free ferry offer", Apollo will book the cheapest available ferry. Apollo pays for the ferry costs of the vehicle and the driver. Any passengers travel at the renters expense.

#### **Prepaid Fuel offers**

The renter will receive the vehicle full with fuel and will be charged one tank refill. The renter can return the vehicle with the fuel nearly empty.

## **Standard Liability**

Apollo's relocation rental charge includes a Standard Liability of \$1,000 in the event of

an accident and in accordance with our Rental Agreement Terms and Conditions.

The Standard Liability can be reduced by purchasing the following Reduction Options:

#### **Relocation Reduction Options**

Option 1: A Liability of \$500 applies. This Option can be purchased by paying to Apollo \$15 per day.

Option 2: A Liability of \$250 applies. This Option can be purchased by paying to Apollo \$20 per day.

<u>Please note:</u> You are liable for overhead and underbody damage caused by/to the vehicle regardless of cause, except where there is a collision with another vehicle. No liability reduction option purchased/chosen covers damage caused by/to the overhead or underbody of the vehicle.

## **Bond**

With all relocation liability options a Bond of \$1,000 will be collected at the time of entering into the Rental Contract. This bond is payable to Apollo by an open signed credit card imprint with an authorisation obtained (sufficient funds must be available) for \$1000.

Rental Vehicle Agreement Number:
Vehicle Registration Number:
Date:
① Signed by Renter:
Name:
② Signed by Renter:
Name:
③ Signed by Renter: :
Name:
④ Signed by Renter: :
Name:
⑤ Signed by Renter: :
Name:
⑥ Signed by Renter: :
Name:

Branch Person: